Puppies and Kittens Medivet Healthcare Plan Offer

Available 20 November 2026 – 31 January 2027

This offer entitles eligible clients to receive a complimentary upgrade to the Unlimited Medivet Healthcare Plan ("**Unlimited MHP**") for a period of 12 months from the date of enrolment to the standard Medivet Healthcare Plan ("**MHP**"), plus one free routine neutering procedure at the appropriate time as recommended by the veterinary surgeon.

Terms and Conditions

1. **To be eligible for this offer:**
   a) The pet must be a puppy or kitten aged under 12 months as at the date of MHP enrolment at the practice.
   b) The pet must be newly registered at the participating Medivet & Partners clinic and enrolled onto the standard MHP during the promotional period.
   c) The pet must not already be enrolled in a MHP at the time of registration and must not previously have been enrolled in an MHP.
   d) The promotional period runs from 20 November 2026 to 31 January 2027 inclusive. Registrations and MHP enrolments made outside of these dates will not qualify for the offer.
   e) The offer is available to one membership per eligible pet.
   f) The offer is limited to two pets per owners unless agreed by the clinic business partner.
   g) The offer is not available to breeders unless agreed by the clinic business partner.
   h) This promotion is not available at the following Medivet & Partners sites:
      i. Ballymena, Grove Road
      ii. Randalstown
      iii. Lurgan, William Street
      iv. Nantwich 24hr
      v. Crewe, Macon Way
      vi. Ellesmere, Talbot Street
      vii. High Green, Sheffield
2. During the initial 12-month MHP membership period ("**Promotional Term**"), the additional fee relating to the Unlimited MHP upgrade will not be payable. The standard MHP fees will remain payable by the client during the Promotional Term.
3. The offer also includes a free routine neutering procedure for the pet covered by the MHP, subject to the following:
   a. Where the veterinary surgeon determines that delaying neutering is clinically appropriate, the free neutering benefit may be redeemed after the Promotional Term has ended, provided the pet remains continuously enrolled in an active MHP membership until the end of the membership year in which the neutering procedure is performed.
   b. The free neutering benefit covers one routine neutering procedure per eligible pet. Procedures requiring additional surgical intervention, investigations, medications, hospitalisation, or treatment of complications may incur additional charges.

c. The offer excludes non-routine neutering including but not limited to Cryptorchidism (undescended testicle) and early/unknown pregnancies. These will be charged at the normal clinic prices.
d. Injectable pain relief is included and any other form of pain relief is excluded. Other post-operative medications will be chargeable.
e. Buster collars are included any body suits or other protective products are not included and will be chargeable.
f. The free neutering procedure must be booked and performed at the Medivet & Partners practice where the pet is enrolled in the MHP unless otherwise agreed by Medivet & Partners and the clinic.
g. The free neutering procedure must be booked within 3 months of the veterinary surgeon's recommended date of neutering, unless otherwise agreed by the clinic.
h. If a laparoscopic spay (keyhole spay) is chosen, the client will be required to pay the difference between the cost of a routine spay and the laparoscopic procedure.
i. The benefit is non-transferable and cannot be exchanged for cash, credit, or an alternative procedure.
j. Chemical neutering options are not available as part of the promotion.
k. Where neutering takes place after the first year, the MHP membership must remain continuously in force until the neutering procedure is performed.

4. If the client chooses to cancel the MHP during the Promotional Term or has two consecutive failed payments, the Unlimited MHP upgrade offer will cease and cannot be reinstated. The MHP Terms and Conditions will apply with regards to cancellation fees.
5. If the free routine neutering benefit has already been redeemed, cancellation of the MHP before the end of the Promotional Term will result in the client becoming liable for the standard cost of the neutering procedure.
6. At the end of the 12-month Promotional Term, the membership will automatically renew as a paid Unlimited MHP at the price applicable at that time, unless the client requests to downgrade to the Standard MHP or cancels in accordance with the MHP Terms and Conditions.
7. Upon cancellation or lapsing of the membership, all MHP benefits will cease.
8. This offer cannot be used in conjunction with any other promotion, discount, incentive, voucher, or MHP offer unless expressly stated otherwise by Medivet & Partners.
9. No cash alternative, credit, refund, or transfer is available in respect of this offer.
10. Medivet & Partners reserves the right to amend, withdraw, refuse, or suspend this offer, and to amend these promotional Terms and Conditions, where necessary for operational, legal, regulatory, or administrative reasons, including cases of suspected misuse, fraud, or error.
11. The MHP is subject to the MHP Terms and Conditions, which are available at https://www.medivetgroup.com/globalassets/files/mhp-rules-2026-effective-1-july-2026---final-260626.pdf
12. Core vaccinations included within the MHP exclude Rabies vaccinations.
13. Medivet & Partners reserves the right to verify eligibility for this offer and may refuse the offer where the eligibility criteria have not been met.